




9<sup>th</sup>  
YEARS

# Shaping a Better World



**Metro ERP** @BizPro

## Metro Solution Limited

 Khan Mansion House.10/GHA, Road-2,  
Shyamoli, Dhaka-1207, Bangladesh

info@metrosolutiold.com +880 1786-220033 +8809606-220033



metrosolutiold

# Metro Focus Industry



**Manufacturing**



**RMG**



**Real Estate**



**FMCG**



**Healthcare**

# Metro ERP @BizPro

Control your business from anywhere



## Features



23 Module



200+ Report



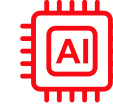
Eco friendly



Responsive



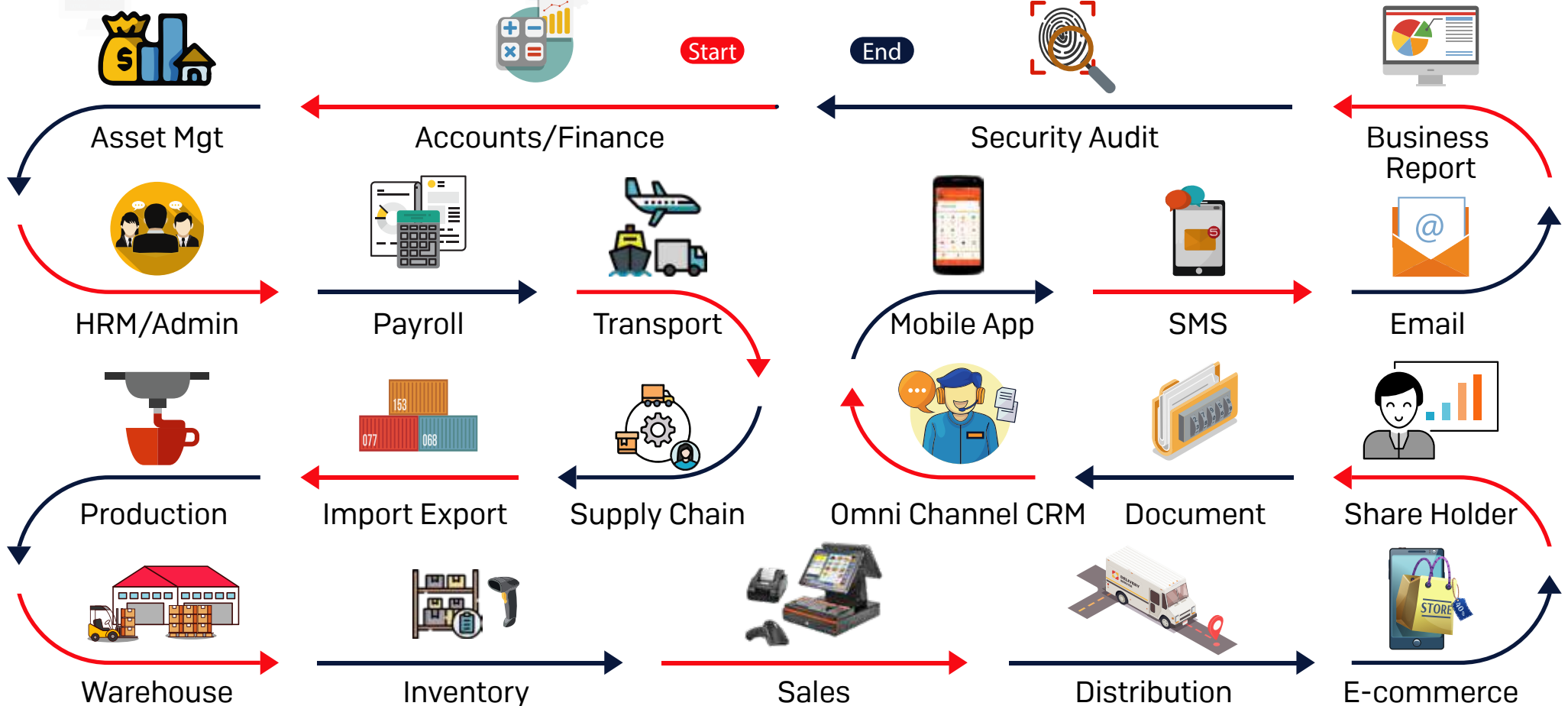
100 % Integrated



AI Supported



E-signature





Home Page x +

secure https://www.metroerpbizpro.com

Metro ERP @BizPro

Arvin Hossain

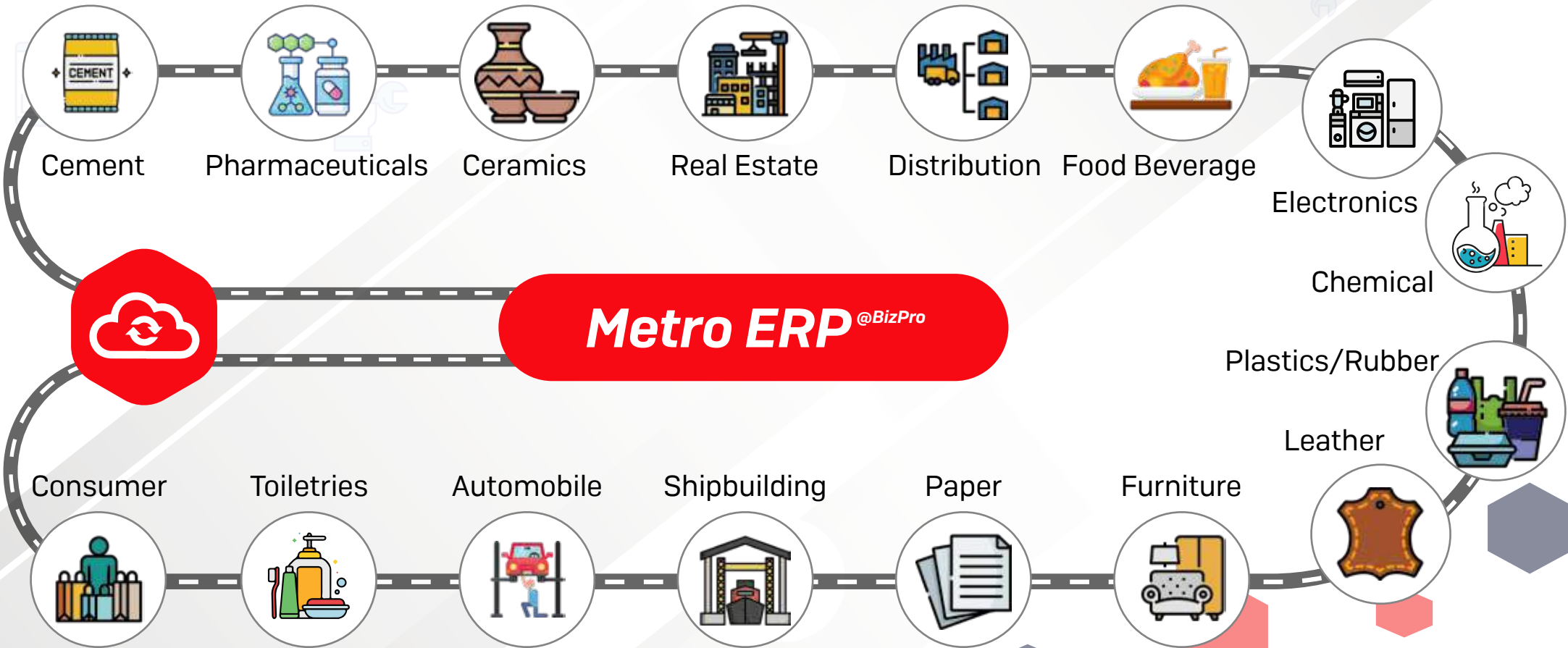
Arvin Hossain

- Change Username
- Change Password
- Logout

|                      |                     |                |               |               |                  |
|----------------------|---------------------|----------------|---------------|---------------|------------------|
| <br>Accounts/Finance | <br>Asset Mgt       | <br>HRM/Admin  | <br>Payroll   | <br>Transport | <br>Supply Chain |
| <br>Import Export    | <br>Production      | <br>Warehouse  | <br>Inventory | <br>Sales     | <br>Distribution |
| <br>E-commerce       | <br>Share Holder    | <br>Document   | <br>CRM       | <br>SMS       | <br>Email        |
| <br>Security Audit   | <br>Business Report | <br>Mobile App |               |               |                  |

ms116115/transferred-module?p60\_module\_id=1&p60...

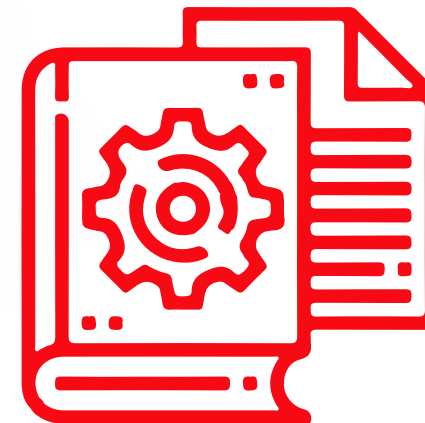
# Useful Industry



# Soft. Business Module



- ❑ *Accounts & Financial*
- ❑ *Asset Management*
- ❑ *Human Resource Management*
- ❑ *Payroll Management*
- ❑ *Transport Management*
- ❑ *Supply Chain Management*
- ❑ *Import Export Management*
- ❑ *Production Management*
- ❑ *Warehouse Management*
- ❑ *Inventory Management*
- ❑ *Sales Management*
- ❑ *Distribution Management*
- ❑ *E-commerce Integration*
- ❑ *Share Holder*
- ❑ *Document Management*
- ❑ *Omni Channel CRM*
- ❑ *SMS Management*
- ❑ *Email Management*
- ❑ *Security Audit*
- ❑ *Business Report*
- ❑ *Mobile Apps*
- ❑ *Property Management*



# Accounts & Financial

- ☐ General Ledger Management
- ☐ Accounts Payable
- ☐ Accounts Receivable
- ☐ Financial Reporting
- ☐ Bank Reconciliation
- ☐ Multi-Currency Support
- ☐ Expense Tracking
- ☐ Depreciation Management
- ☐ Profit and Loss Analysis
- ☐ Cash Flow Management
- ☐ Vendor and Supplier Payment
- ☐ Payment Reminders and Alerts
- ☐ Integration with Banking Systems



# Asset Management



- ☐ Asset Registration
- ☐ Asset Tracking
- ☐ Depreciation Calculation
- ☐ Maintenance Scheduling & Maintenance History
- ☐ Cost Tracking
- ☐ Asset Valuation
- ☐ Asset Disposal
- ☐ Reporting and Analytics
- ☐ Asset Categories and Classification
- ☐ Barcode and RFID Integration
- ☐ Regulatory Compliance
- ☐ Integration with Financial Accounting
- ☐ Document Attachment
- ☐ Asset Transfers & Asset Forecasting
- ☐ Vendor and Supplier Info
- ☐ Insurance Management



# HRM

- ☐ Employee Information Database
- ☐ Recruitment and Onboarding
- ☐ Time and Attendance Tracking
- ☐ Payroll Processing
- ☐ Benefits Administration
- ☐ Performance Management
- ☐ Labor Compliance and Regulations
- ☐ Time and Task Management
- ☐ Health and Safety Compliance
- ☐ Employee Engagement and Surveys
- ☐ HR Analytics and Reporting



# Payroll Management



- ☐ Payroll Calculation and Processing
- ☐ Tax Calculation and Withholding
- ☐ Benefits and Deductions Management
- ☐ Time and Attendance Tracking
- ☐ Direct Deposit and Payment Distribution
- ☐ Payroll Compliance and Reporting
- ☐ Salary Structure and Compensation Management
- ☐ Payroll History and Archives
- ☐ Year-End Payroll Processing
- ☐ Leave and Time-Off Management
- ☐ Custom Payroll Reports
- ☐ Payroll Analytics and Dashboards





## Transport Mgt

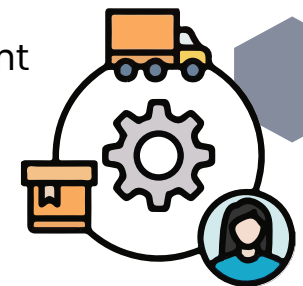
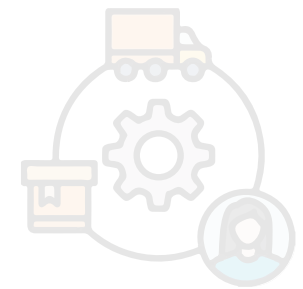
- ❑ Vehicle Management
- ❑ Route Planning and Optimization
- ❑ Scheduling and Dispatch
- ❑ Fuel and Maintenance Tracking
- ❑ Driver Management
- ❑ Vehicle Tracking and GPS Integration
- ❑ Transportation Cost Tracking
- ❑ Inventory for Transportation
- ❑ Compliance and Regulations
- ❑ Maintenance and Repairs
- ❑ Fuel Efficiency Analysis
- ❑ Driver and Vehicle Safety
- ❑ Transportation Reporting and Analytics
- ❑ Integration with Property Management



## Supply Chain



- ❑ Vendor and Supplier Management
- ❑ Vendor Performance Evaluation
- ❑ Purchase Request Status Tracking
- ❑ Purchase Requisition and Approval
- ❑ Invoice and Payment Processing
- ❑ Purchase History and Archives
- ❑ Barcode and RFID Integration
- ❑ Integration with Accounting
- ❑ Supplier Payment Tracking
- ❑ Purchase Requisition
- ❑ Supplier Quotations
- ❑ Sourcing and Supplier Selection
- ❑ Budget Integration
- ❑ Approval Workflows
- ❑ Contract Management
- ❑ RFQ (Request for Quotation) Management
- ❑ Procurement Document Attachments



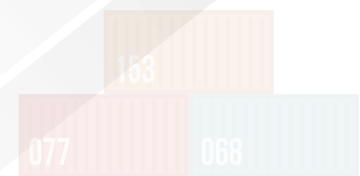
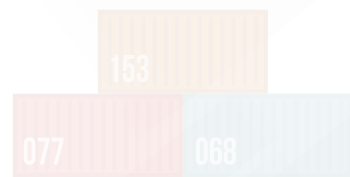
## Import Mgt

- ☐ Three Preformat Invoice (PI)
- ☐ Add Digital Signature
- ☐ Create Proforma Invoice
- ☐ Sales Oder information
- ☐ Generate Delivery Order
- ☐ Allow Partial Delivery Challans
- ☐ Generate Delivery Challan PDF
- ☐ Generate set of documents for Export L/C.
- ☐ Forwarding Letter PDF]
- ☐ L/C Information
- ☐ L/C Bank Information
- ☐ Beneficiary Bank information

## Export Mgt



- ☐ LC Request and Initiation
- ☐ LC Issuance and Amendments
- ☐ Document Management
- ☐ Compliance and Regulatory Support
- ☐ Notifications and Alerts
- ☐ LC Confirmation and Advising
- ☐ LC Tracking and Monitoring
- ☐ Integration with Banks
- ☐ Reporting and Analytics
- ☐ Multi-language and Multi-currency Support



# Production Mgt

- ☐ Product Design and Engineering
- ☐ Bill of Materials (BOM)
- ☐ Routing and Work Center Management
- ☐ Material Requirement Planning (MRP)
- ☐ Capacity Planning
- ☐ Production Order Management
- ☐ Shop Floor Control
- ☐ Quality Control and Inspection
- ☐ Inventory Management
- ☐ Machine Maintenance and Downtime Management
- ☐ Supplier Collaboration
- ☐ Manufacturing Cost Management
- ☐ Workforce Management
- ☐ Production Reporting and Analytics
- ☐ Integration with Sales and Distribution

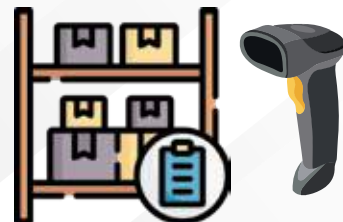
# Warehouse Mgt



- ☐ Barcode and RFID Integration
- ☐ Inventory Receiving
- ☐ Inventory Picking and Fulfillment
- ☐ Inventory Replenishment
- ☐ Batch and Lot Tracking
- ☐ Inventory Valuation
- ☐ Inventory Adjustment
- ☐ Pick Lists and Packing Slips
- ☐ Returns Management
- ☐ Kitting and Assembly
- ☐ Demand Forecasting
- ☐ Multi-Location Support
- ☐ Inventory Reports and Analytics
- ☐ Document Attachment

# Inventory Mgt

- Inventory Transfers & Inventory Tracking
- Inventory Valuation
- Inventory Replenishment
- Vendor and Supplier Management
- Purchase Orders
- Receiving and Inspection
- Stock Control
- Demand Forecasting
- Barcode and RFID Integration
- Serial and Batch Number Tracking
- Asset Register
- Returns and Exchanges
- Warranty and Maintenance Tracking
- Multi-Warehouse Support
- Inventory Reports and Analytics
- Supplier Performance Analysis
- Integration with Accounting



# Sales Mgt

- Product Catalog Management
- Sales Order Management
- Inventory Management
- Point of Sale (POS)
- Order Fulfillment
- Pricing and Discount Management
- Customer Management
- Multi-Channel Sales
- Returns and Refunds
- Sales Reporting and Analytics
- Inventory Replenishment
- Cash Register Management
- Order Management
- Warehouse and Location Management
- Order Fulfillment
- Shipping and Logistics Route Base
- Inventory Replenishment



## Distribution Mgt

- Sales (Local & Foreign)
- Order Management
- Sales Delivery
- Dealer Management
- Sales Promotion
- Credit Control
- Sales Target
- Sales Incentive
- Commission Management
- Territory Management
- Secondary Sales Management
- Field Force Management

## E-commerce

- Data Synchronization
- Order Management
- Inventory Management
- Product Information Management
- Pricing and Discounts
- Customer Data Integration
- Payment Gateway Integration
- Shipping and Fulfillment
- Reporting and Analytics
- Customer Service Integration
- Returns and Refunds Management
- Workflow Automation
- Integration Testing and Validation
- Third-Party Integration
- Mobile Access and Self-Service Tools





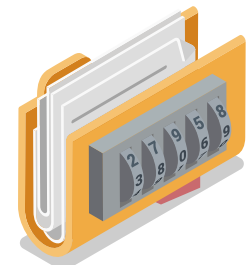
## Share Holder

- Investor Portal
- Shareholder Registry
- Shareholder Communication
- Dividend Mgt
- Voting and Proxy Mgt
- Investment Tracking
- Document Mgt
- Reporting and Analytics
- Integration with Financial
- Portfolio real-time valuation
- Investment transaction
- Notification and Alerts



## Document Mgt

- Product Catalog Management
- Sales Order Management
- Inventory Management
- Point of Sale (POS)
- Order Fulfillment
- Pricing and Discount Management
- Customer Management
- Multi-Channel Sales
- Returns and Refunds
- Sales Reporting and Analytics
- Inventory Replenishment
- Cash Register Management
- Order Management
- Warehouse and Location Management
- Order Fulfillment
- Shipping and Logistics Route Base
- Inventory Replenishment



# Omni Channel CRM

- ☐ Contact and Lead Management
- ☐ Communication Integration
- ☐ Customer Interaction History
- ☐ Multi-Channel Lead Capture
- ☐ Lead Scoring
- ☐ Marketing Automation
- ☐ Sales Pipeline Management
- ☐ Customer Support and Ticketing
- ☐ Email Marketing
- ☐ Social Media Integration
- ☐ Website Integration
- ☐ Mobile App Integration
- ☐ Reporting and Analytics
- ☐ Task and Activity Management
- ☐ Document and Proposal Management
- ☐ User Permissions and Security
- ☐ Integration with Sales and Marketing



# SMS Management



- ☐ User Management Module
- ☐ Contact Management Module
- ☐ Message Composition Module
- ☐ Template Management Module
- ☐ Campaign Management Module
- ☐ Create SMS campaigns
- ☐ Message Sending Module
- ☐ Send individual or bulk SMS messages
- ☐ Monitor message delivery status
- ☐ Track sent messages and history
- ☐ Reporting and Analytics Module
- ☐ Generate reports on campaign performance
- ☐ API support for third-party integrations
- ☐ Compliance and Regulations Module
- ☐ Configure SMS gateway settings
- ☐ Customize system preferences
- ☐ Manage billing and payment information



# Email Management

- ☐ Email Integration Module
- ☐ User Account Management Module
- ☐ Email Composition and Formatting Module
- ☐ Email Templates Module
- ☐ Contact Management Module
- ☐ Email Scheduling Module
- ☐ Attachment Management Module
- ☐ Email Sending and Delivery Module
- ☐ Email Search and Filtering Module
- ☐ Email Analytics and Reporting Module
- ☐ Notification and Alerts Module
- ☐ Security and Compliance Module
- ☐ Settings and Configuration Module
- ☐ Configure email server settings
- ☐ Customize system preferences
- ☐ Manage email account settings
- ☐ Integrate with CRM, HR, and other systems



# Security Audit

- ☐ User Audit Trail & User Activity Tracking
- ☐ Data Access Monitoring
- ☐ Permission and Role Changes
- ☐ Password Changes
- ☐ Failed Login Attempts
- ☐ Data Entry and Modification History
- ☐ Admin Audit Trail & Alerts and Notifications
- ☐ System Configuration Changes
- ☐ User Account Management
- ☐ Security Policy Changes
- ☐ Data Backup and Recovery
- ☐ Integration and API Activity
- ☐ Customization and Extensions
- ☐ System Updates and Patching
- ☐ Compliance Reporting
- ☐ Data Retention and Purge Policies
- ☐ Security Dashboard and Monitoring



# Business Report

- ☐ Data Integration
- ☐ Data Warehouse
- ☐ Data Visualization
- ☐ Report Generation
- ☐ Data Analysis
- ☐ KPI [Key Performance Indicator] Tracking
- ☐ Advanced Analytics
- ☐ Data Security and Access Control
- ☐ Data Governance and Quality
- ☐ Data Export and Integration
- ☐ Ad Hoc Reporting
- ☐ Mobile BI
- ☐ Offline access to critical data
- ☐ Collaboration and Sharing
- ☐ Scheduled Reporting



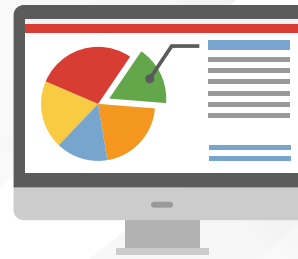
# Mobile Apps



- ☐ User Authentication and Authorization
- ☐ Single Sign-On (SSO)
- ☐ Biometric Authentication
- ☐ Multi-Factor Authentication (MFA)
- ☐ User Profile Management
- ☐ Device Management
- ☐ Password Reset and Recovery:
- ☐ Access Logs and Auditing:
- ☐ Notification and Alerts:
- ☐ Remote Data Access:
- ☐ Integration with Identity Providers:
- ☐ Mobile Device Compatibility
- ☐ Application Security
- ☐ User Support and Help Center
- ☐ Sales & Distribution
- ☐ MRN
- ☐ WhatsApp

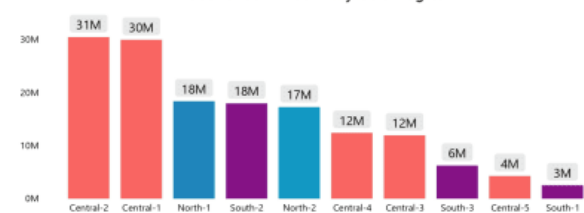
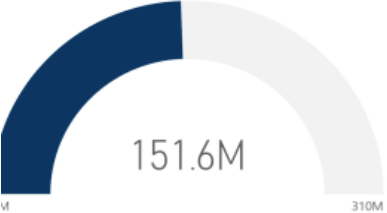


# Business Dashboard

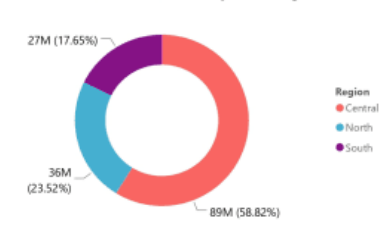


Select all Central North South Select all Oct 2022 Nov 2022 Dec 2022 Jan 2023 Feb 2023

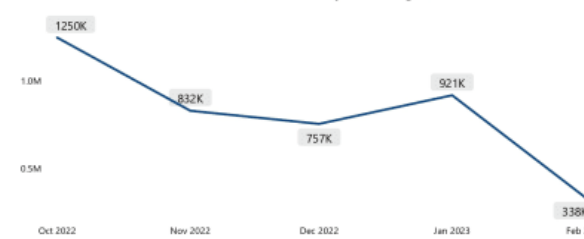
Sum of Achievement, Sum of Target and First Region Recovered Amount By Sub Region



Recovered Amount By Sub Region



Recovered Units By Sub Region



28200

PROJECT INDEX

Resource/Work Commitment/ Capacity Reliability

2019-11 2019-12 2020-01 2020-02 2020-03 2020-04 2020-05 2020-06 2020-07 2020-08 2020-09 2020-10 2020-11 2020-12

PROJECT 01 PROJECT 02 PROJECT 03 PROJECT 04 PROJECT 05 PROJECT 06 PROJECT 07 PROJECT 08 PROJECT 09 PROJECT 10

Resource/Work Commitment/ Capacity Reliability

OVERVIEW AVAILABILITY ENGAGEMENTS THRESHOLD

Product Category Product Sub Category Product Vendor WO Completed Month/Year WO Completed Quarter

Ordered Produced Shipped Scrap %

Output: Ordered vs. Produced

Business Business Business

Category 1 Category 2 Category 3 Category 4

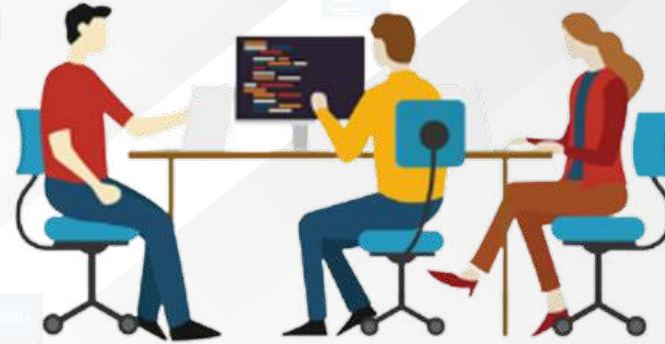
Content 01 Content 02 Content 03

80% 50% 70%

Caption



# Metro Best Practices



## Development Process

Every Step We Covered



Ideation



Mockups



Prototype



Data/Content



Quality Pass



Delivery

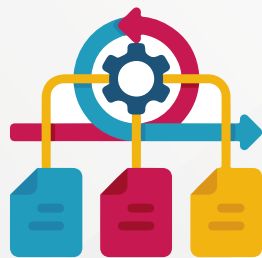
## Development Tools

Dev. Methodology



Agile, Jira

Frameworks



.net, Php Laravel'  
Apex

Data Base



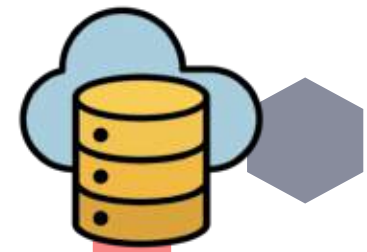
Oracle , MySQL ,  
MongoDB

Dev Process



Git , Jenkins, Docker

Server Architecture



IAS. PAAS, AWS.OCI

# Software Dev. Agreement Process



**1** Introduction and Definitions

*Identify the parties and key terms*

**2** Scope of Work

*Clearly define the project's scope and deliverables*

**3** Project Timeline

*Establish start and end dates, along with milestones*

**4** Payment Terms

*Outline the payment structure and methods*

**5** Intellectual Property Rights

*Specify ownership of code and related rights*

**6** Confidentiality

*Define confidential information and duration*

**7** Warranty and Supp

*Specify warranty duration and support services*

# Software Dev. Agreement Process



**8** *Change Control*

*Define the process for project scope changes*

**9** *Termination Clause*

*Outline conditions and consequences of termination*

**10** *Liability*

*Define liability limits and indemnification clauses*

**11** *Dispute Resolution*

*Outline the process for resolving disputes*

**12** *Force Majeure*

*Include a clause for unforeseen events*

**13** *Signatures*

*Provide space for signatures and dates*

**14** *Review and Legal Counsel*

*Encourage careful review and legal consultation*

# FAQ To Metro



## 1 *How does your software benefit my specific industry or business?*

Our software is designed to address the unique needs of your industry by System Automation For Automobile Service Business

## 2 *Can your software be customized to our specific requirements?*

Yes, our software is highly customizable. We'll work closely with your team to tailor it to your exact needs.

## 3 *What is the pricing structure for your software?*

We offer flexible pricing options to accommodate various budgets. We can discuss this in more detail during our follow-up discussions.

## 4 *How long does it take to implement your software and see results?*

Implementation timelines can vary based on your requirements, but we aim for a smooth and efficient transition. You can expect to see tangible results within Two to Three Month .

## FAQ To Metro



### 5 *What kind of training and support do you provide for our team?*

We offer comprehensive training and ongoing support to ensure your team is comfortable using the software. We also have dedicated customer support available for any questions or issues.

### 6 *How does your software handle data security and privacy?*

Data security and privacy are paramount. Our software employs Audit Trail to protect your data and comply with industry standards.

### 7 *What happens if we encounter technical issues with the software?*

In the event of technical issues, our dedicated support team is available 24/7 to assist you. We take a proactive approach to resolve any issues promptly.

### 8 *Do you have case studies or references from similar clients who have used your software?*

Yes, we can provide you with case studies and references from clients who have achieved significant success with our software in your industry.



# Business Information

## Affiliated By



### Company Name

Metro Solution Limited



### TIN Certificate

003049008-0401



### IP Phone

+88096 06 22 00 33



### Address

House-10 GHA, Road-No 2  
Shyamoli. Dhaka-1207



### e-Commerce Association

Member Ship No-1309



### E-Mail

metrosolutionbd@gmail.com



### Establishment

Year 2014



### Metro Solution Ltd.

A/C 164.110.0045140



### E-Mail

info@metrosolutionltd.com



### Registrar of Joint Stock

C-168703



### Trade Mark

Metro®



### Additional Contact

+8801786 22 00 33



### Trade License

Dhaka City Corporation 5964



### Business Type

Information Technology



### Sales Department

sales@metrosolutionltd.com



### [e-BIN] Certificate

718748479563



### Phone, Telegram, WhatsApp

+880 1819-173762



### Website

www.metrosolutionltd.com

# Customers Experience

5 STAR RATING



MOHAMMAD SHAHAT  
ABU LABAN TRADING CO  
شركة محمد شحات  
محمد ابولين التجارية



سيرفس واى  
SERVICE WAY  
Al-Meshal For Trading Co.



# Contact Us



## Headquarter

Metro Solution Limited  
Khan Mansion House # 10/GHA , Road  
# 2 Shyamoli , Dhaka-1207, Dhaka -  
Bangladesh



+88 01819-173762  
+88 01786-220033



+88 9606-220033



metrosolutionbd@gmail.com  
info@metrosolutionltd.com



www.metrosolutionltd.com

We seeking strategic partnerships  
or agents International Market

# Global Partners



## Saudia Office

Metro Solution LLC  
Safa District, Al Haramain Street, Al Jeddah-21443,  
Kingdom of Saudi Arabia



+966 54345 3703 ✉ ksa.sales@metrosolutionltd.com



## Oman Office

Metro Solution LLC  
Flat/Shop: 409, Building Number: 1774  
Block No. 161, Street No: 6141



+96895528485 ✉ oman.sales@metrosolutionltd.com



## Canada Office

Metro Solution LLC  
3228 25 Ave Nw, Edmonton, Ab. T6t0c7



+780 699 7233 ✉ ca.sales@metrosolutionltd.com



metrosolutiold